

Timeline

Refunds will be issued 30 days after the last scheduled day of the showcase

Credits will be issued 30 days after the last scheduled day of the showcase and will be valid for 25 months (two years) from the last scheduled day of the showcase

Cancellation for COVID- 19 Policy

Option 1:

Should the showcase be cancelled due to federal mandates related to COVID- 19, participants can choose to receive a 100 % credit for fees paid towards the 2023 College Connection Showcase tuition

Option 2:

Should the showcase be cancelled due to federal mandates related to COVID- 19, all participants will be refunded the showcase fees paid **MINUS a \$75.00** processing/administrative charge.

Individual Withdraws

Any withdraws or cancellations on the participants behalf prior to the showcase will continue to follow the established Refund Policy (see below).

Refund Policy

All requests for cancellation/refund must be made in writing to fieldhockey@threestep.com
Upon registering, individuals have held their spot with a **\$250.00 NON-REFUNDABLE DEPOSIT/NON- TRANSFERABLE**. This deposit is non-refundable/non-transferable for **ANY** reason, including any "Act of God." The only exception is the stated Cancellation for COVID- 19 Policy (see above).

Fees paid, **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**, will be refunded if notice of cancellation is received 21 days prior to the start of the showcase.
No refunds of any kind will be granted if cancellation is made less than 21 days prior to the start of the showcase, unless you have purchased cancellation insurance*.

Once a participant checks in, all funds paid are non-refundable/non-transferable. This policy includes homesickness, injury, illness, family commitments, late arrivals or early departures & expulsion from the showcase.

Cancellation Insurance

If you purchased cancellation insurance upon registering, you must provide notice of cancellation no less than 2 days prior to the start of the showcase to receive tuition reimbursement **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**.

Medical Withdrawal

Cancellation for a medical reason requires documentation from a physician on official office letterhead sent to fieldhockey@threestep.com.

Medical withdrawal will be accepted up to 2 days prior to the start of camp. A tuition reimbursement **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**.